

Welcome to HELL

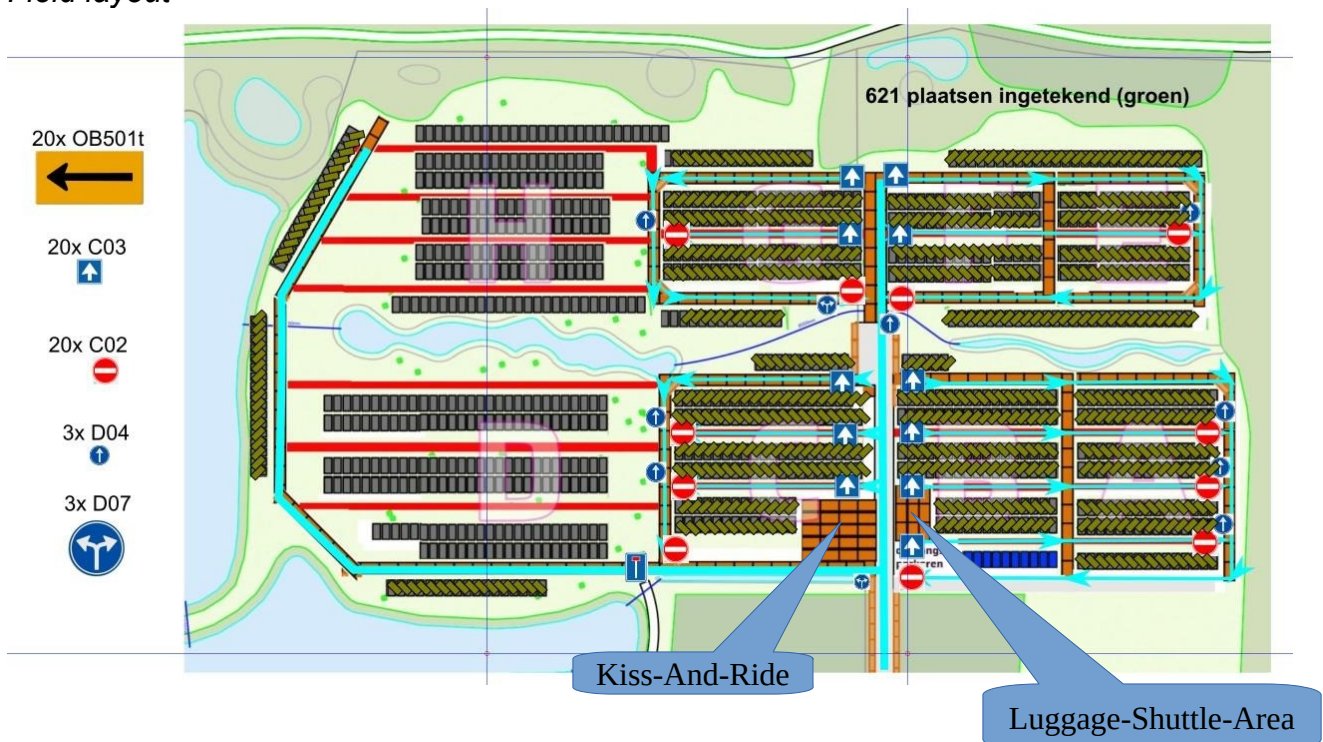
Instruction for Parking Angels

Safety first

Objects in HELL are **dangerous**, look after your safety and others when dealing with the mechanical beasts.

- Approach with a conscious and clear mind.
- Wear proper attire and make yourself visible.
- Make sure you can escape safely in case of unexpected behaviour.

Field layout



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Welcome arriving souls.



TIP



ABC (Always Be Closing) with answers to questions. Too much information is not absorbed by the poor exhausted souls just arriving, causing confusion, damaged beasts or worse.

Ensure VIP (Very Intelligent Parking) parking.

This requires a minimum of 3 persons-crew to work well, anything less and improvisation is required.

- 1st person is at the gate with the welcome procedure.
- 2nd person is at the field at the area the mechanical beasts are supposed to park. Close the entrance-ways (**never the exits!**) of the sub-sections currently unavailable for parking. This can be done with flatterband (red-white tape) and

Orange Signage to point the arriving souls their destination to the field on which parking is available.

- 3-6rd person is hybrid, helping moving signage/flutterband, giving directions, answering questions, luggage service, etc.

Manage preparations in luggage shuttles.

Luggage Shuttles will arrive and need to park on the marked area (right bottom, near the parking tent). Make sure luggage is somehow sorted per field to make live of luggage service more easy and ,for the safety of arriving souls, is not placed on the 'main-road'.

Assist in Kiss-and-Ride Services.

The field directly adjacent to the parking entrance is used for Kiss-and-Ride services. Souls are allowed to park mechanical beats for maximum 15 minutes.

To avoid clogging the space with unwanted pieces of metal which will cause stalls and other nuisances, souls should not leave their beast unattended.

TAXI/Uber/etc soliciting for customers are not allowed at HELL, unless direct pickup/drop-off is scheduled.

In case of Emergency

In case of an emergency please contact team Safety:

- With GSM call **+31 (0)85 234 1120, Store this number in your phone now**
- With DECT call 911
- Or talk to anyone with a handheld radio.

State the nature of the emergency and tell us the exact location. If, and only if, all else fails: call 112 on your mobile phone.

Q&A

> *Where does HELL stands for?*

Hot Extended Lodging Location, better suggestions welcome :-)

> *Special car park location in blue (right bottom)?*

Reserved for people with (physical) disabilities, where-as regular parking spot and/or Kiss-and-Ride will not work. Also planned to be used for overflow-parking for night-parking features.

> *Police/Ambulance/Fire-Department (non-urgent)?*

Follow their instructions and contact Centrale Post Veiligheid 06 58 01 53 55 to inform about their existence.

> *Supplier needs to drop-off goods?*

Redirect to logistics gate.

> *Speaker arriving?*

Allow parking (no ticket needed) and redirect to Speakerdesk.

> *Random-folks-which-want-to-look around at terrain?*

Thanks for interest, how-ever no tours are available.

> *Press arriving?*

Allow parking and inform Team:Press (TODO: How?)

> *Major and/or any other officials?*

Allow parking and inform Team:Press and PL (06 58 01 53 60).

> *Bike-Tourist is lost because cycle-track is closed.*

Signage available at main-road with de-tour to follow.

> *H&R and/or Social-Works related matters?*

Contact Team:Cohesion at 06 86 88 41 78

> *Neighbour farmer with tractor?*

Allow access, maintains fields, etc.

> *Riot, Angry Mob and/or protestors?*

Contact Team:Security 06 58 01 53 64

> *Field Delivery?*

Redirect to logistics gate.

> *The entrance road is special, why?*

The entrance road towards the parking is an emergency road and need to be kept free of objects at all times. No temporary parking and/or unloading allowed.

> *Night parking, how?*

The parking is closed between 00.00 – 06.00. Please use phone at entrance to contact Heaven to provide a solution during this period (this might to some time to get sorted).

> *Goodies and foodies?*

Angels working in HELL are special, please find your refreshments and snacks for you (and you only) near the parking entrance tent.

> *Feedback, comments and or questions with regards to parking?*

Team Parking RickZ (DECT: 7499 // +31626728599)

> *other questions?*

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