Performance analysis with Timed Petri nets

Outline third Lecture

- Recap second lecture
- Finish remainder of WF-net theory
- Performance analysis with Petri nets



Recap 2^{nd} lecture





Exercise 1.2.6.



Recap 2^{nd} lecture

Exercise 1.2.6.



Woped checks if the Petri net has the behaviour of a sound WF-net

Exercise 1.2.5.

Solution 1 : this is indeed a sound workflow net



But is it still a valid workflow net?

Exercise 1.2.5.

Solution 2 : this is also a sound workflow net



But again : is it still a valid workflow net?

Exercise 1.2.5.

Solution 3 : this is a sound workflow net



And appears also still a valid workflow net







Recap 2^{nd} lecture



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Analysis of WF-nets

- Qualitative analysis
 - Keneral properties of WF-nets
 - × State space analysis of WF-nets
- Quantitative analysis (next lecture)

(<u>PN,</u> i)

*

PN

Theory of soundness

(See App. A3, page 276 van der Aalst)

- A WF-net PN is sound if and only if (<u>PN</u>, i) is life and bounded
- <u>PN</u> is the short-circuited PT-net of PN, created by adding t*

• To conclude :

• We already had algorithms to prove liveness and boundedness of a PT-system (see 2nd lecture)

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• Using these results, we now also have an algorithm to prove soundness of a WF-system

- PT nets with a finite state space (bounded) still might suffer from state space explosion problem :
 - Eg. State space of an EN system with n places $< (2^n)$
 - Analysis of general PT-systems intractable
- State space analysis of soundness of general WFnets has the same problem
- Therefore we will look for structural characterizations of soundness of WF-nets

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• See van der Aalst App. A.4.

- Free choice WF-nets
- Well structured WF-nets
- S-coverable WF-nets



A net with transitions in structural Conflict is **not** a free choice net



• For free choice WF-nets, soundness can be decided in polynomial time

• Free choice nets are suited to model sequence, choice and concurrency in many cases

• There are however useful sound WF-nets that are not free choice (see eg. exercise 1.2./HO II)





• For Well-structured WF-nets, soundness can also be decided in polynomial time

• Well structured nets are suited to model sequence, choice and concurrency in many cases

• However Free choice nets need not be Well structured, or vice versa

• In fact there are sound WF-nets which are neither

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• Definitions:

- A WF-net is S-coverable if the short-circuited WF-net is Scoverable
- The short-circuited WF-net is S-coverable if it is covered by Scomponents
- A (part of a) Petri net is an S-component if:
 - × It is a state machine and
 - × Strongly connected













Or a short-circuited WF-net covered by 2 S-components :



Therefore the WF-net is S-coverable



So, this means : - a sound Free choice WF-net is S-coverable (and safe) - a sound Well-structured WF-net is S-coverable (and safe)

But, there are S-coverable sound WF-nets :

- that are not Free Choice!
- that are not well-structured!

Deciding soundness for subclasses is easier!

Petri net class	Complexity soundness analysis	
WF-net	Intractable (EXPSPACE: "very very hard"!)	
Free Choice WF-net	Tractable (P : "easy")	
Well-structured WF-net	Tractable (P : "easy")	
S-coverable WF-net	Intractable (PSPACE: "very hard")	

So if you can model a Workflow as a Free-choice WF-net or a Well-handled WF-net than you should !

But be ware, this is not always possible!



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Performance analysis

- Introduction performance analysis
- Modelling for performance analysis
 - Extension of PT-nets with time
 - Some process patterns
 - Extension of Coloured Petri nets with colour
 - Including resources in the model
- Simulation with CPN tools



• To establish that our design meets all our **requirements** and **expectations**, before we start construction :

- ValidityCorrectness
- Performance

- Types of performance requirements :
 - **External** performance (end result, customer perspective, effectiveness)
 - **Internal** performance (resource use, management perspective, efficiency)

- Indicators external performance:
 - Completion **time**
 - × Average completion time
 - × Reliability of completion time
 - × Meeting Deadlines
 - Other
 - × Quality
 - × Service
 - ×

- Indicators internal performance :
 - Resource use (per case) :
 - Labour (Man hours per case)
 - Capital (Machine hours per case)
 - × Capacity utilization (Number of cases per time unit)
 - × Raw materials (weight/volume per case)

- Conclusion : time plays a critical role in performance analysis, eg. :
 - The *duration* of an *activity*
 - The *completion time* of processing a *case*
 - The *output* or *throughput* of a process in number of cases *per time unit*
 - Resource utilization (% idle time)

We need to include time into our Petri net modelling language

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- Each token gets a **timestamp**.
- The timestamp specifies the **earliest time** when it can be consumed.



Declarations in CPN Tools

(* Standard declarations *) colset UNIT = unit timed; colset INT = int timed; colset BOOL = bool timed; colset STRING = string timed;











So the time stamps in P2 are all 4 hours later then in P1 This means that the duration of "some activity" is 4 hours This is due to the time clause x@+4 on the outgoing arc

• New elements :

• *Time stamps* attached to *tokens*

- * A token becomes available for consumption by a transition from the moment of its timestamp
- A global clock models the passing of time
- Rules for *enabling* of transitions
 - × A transition is enabled if *enough* tokens are *available*
- *Time clauses* to calculate the time stamps
 - * The time stamps produced are equal to the *firing time* plus the *delay* specifed by the time clause

• Analyzing completion time of a business process with timed Petri nets :

• The *completion time* of a process depends on duration of each activity and the routing of the case through each activity in the process

• We can use timed Petri nets to analyze and quantify the effect of both

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- Example : a process with two tasks
 - Task 1 : 2 minutes (eg. Have a phone call)
 - Task 2 : 3 minutes (eg. Have a short walk)
- Analyze the difference between sequential and parallel routing

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• Example sequential routing



Completion time takes **5 time units** (eg.minutes) for each case



Completion time would take 3 minutes for each case



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Process patterns

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- Best practices (van der Aalst p. 120-125):
 - Paralellization
 - Combination of tasks
 - Resource flexibilization (*)
 - Triage (*)

Process patterns

• As you have seen, tokens in a Petri net can be used to model the "cases" handled by a business process

• The route in a business process might depend on the *case attributes*, *eg*.

 Triage in handling insurance claims : big claims are handled differently from small claims

• However, the tokens in the EN system and PT system are indistinguishable, so we have a problem....

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• Processing of insurance claims :

- **Big claims** (> EURO 500) must be investigated and assessed by expert before paying out compensation
- Small claims (< EURO 501) can be paid out without further investigation











 Before a transition is enabled, all variables on input and output arcs are bound to a value:

 A binding will only occur if it matches the guard

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- 3 producers (id=1,2 and 3)
- Each can produce messages containing some data (a number)
- 3 consumers (id=1,2 and 3)
- Each consumer can only consume messages of producer with the same id

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- Colourset PROD = Integer
- Colourset DATA = Integer
- Colourset MESSAGE = PROD * DATA
- Colourset CONS = Integer

So for example :

Producer 1 (element of PROD) can produce a message (1,32) (element of MESSAGE) that can be consumed by consumer 1 (element of CONS)

Extension of Petri nets with colour Initial marking **PROD, CONS, DATA** are *coloursets* of type Integer 1`1++1`1++ $1^{2}++$ 1^2++ **MESSAGE** is colourset of 1'3 1'3 type PROD*DATA p1 c1 PROD CONS D SEND produces tokens of [(#1 m)=c] type MESSAGE with produce receive output function : (p,p+1) m **RECEIVE** consumes a p2 buffer c2 token of type MESSAGE PROD MESSAGE CONS provided it matches the р guard (token in place c1=first element in token in send consume the buffer) input (p); output (m); action p ((p,p+1));

Performance analysis

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 - Including **resources** in the model



Simulation with Petri nets

Including resources in the model

- Not only routing but also **resource availability** will influence completion time:
 - If a task can not be executed due to resources that are unavailable, the case must *wait en thus completion time will increase*
- So we should also model resources in our Petri net, so how do we do that?
Including resources in the model

A simpel sequential process with two dedicated resouces



Resource task 1 has 3 cases to process and Resource task 2 has nothing to do



Now, as long as there are cases, the resources are always utilized

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Different approaches :

- Markovian analysis
- Queuing theory
- Simulation
 - × Generally applicable to analysis of workflows
 - × No mathematical sophistication required
 - × Also useful tool for validation

Timed coloured petri nets are well suited for running simulations

• Simulation:

- Execute the model
- Gather data produced during execution of the model
- Calculate performance indicators based on gathered data
- Compare calculated performance with performance requirements

- Model is composed of :
 Model of processes in scope
 Model of the environment
- Model of the environment
 Approximation only by using:
 - Probablity distributions
- Executing the model is then a random walk through the reachability graph

• Simulation:

- Execute the model
- Gather data produced during execution of the model
- Calculate performance indicators based on gathered data
- Compare calculated performance with performance requirements

- A monitor is a mechanism that is used to observe, inspect, control or modify a simulation of a CPnet.
- Important characteristics of monitors:
 - They can inspect the *states* and *events* of a simulation, and take appropriate actions based on the observations.
 - There is an explicit separation between monitoring the behavior of a net, and modeling the behavior of the system.

- Data collection monitors for calculating performance measures, such as:
 - Expected average delay in queue
 - Expected average queue length
 - Expected utilization of the server



• Simulation:

- Execute the model
- Gather data produced during execution of the model
- Calculate performance indicators based on gathered data
- Compare calculated performance with minimum performance requirements



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Note that these statistics have been calculated for data that is not necessarily independent or identically distributed.

Tim ed statistics									
Nam e	Count	Avrg	Min	Max	Time Interval				
List_length_dc_System'Queue_1	285	5.339428	0	12	13673				
Marking_size_Server'Busy_1	277	0.920427	0	1	13673				
Queue_Length	285	5.339428	0	12	13673				
Queue_Length_Advanced	281	5.339428	0	12	13673				
Queue_Length_NoInit	284	5.562362	0	12	13125				
Queue_Length_NoInitNoStop	275	5.562362	0	12	13125				
Queue_Length_NoStop	276	5.339428	0	12	13673				
Server_Utilization	268	0.920427	0	1	13673				
Server_Utilization_Advanced	147	0.920427	0	1	13673				

Untimed statistics									
Nam e	Count	Sum	Avrg	StD	Min	Max			
Count_trans_occur_Arrivals'Arrive_1	141	141	1.000000	0.000000	1	1			
Long_Delay_Times	134	122	0.910448	0.286611	0	1			
Processed_A_Jobs	85	85	1.000000	0.000000	1	1			
Queue_Delay	134	70580	526.716418	243.416584	0	1082			
Queue_Delay_IntInf	134	70580	526.716418	243.416584	0	1082			
Queue_Delay_Real	134	70580.000000	526.716418	243.416584	0.000000	1082.000000			
Server_Utilization_Estimate_by_ProcTime	9	7.517767	0.835307	0.112929	0.579436	0.949755			
Server_Utilization_by_ProcTime	9	7.420739	0.824527	0.110175	0.579436	0.920427			
Total_Processing_Time	134	12986.000000	96.910448	106.917751	1.000000	602.000000			

- Improving reliability by calculating statistics based on data gathered from multiple executions
- If the subruns are assumed to be mutually independent, one can calculate a confidence interval → see exercise "Queue system configuration"

Performance analysis with Petri nets

CPN tools

- More powerful then woped
- Woped is specifically taylored for workflow definition and analysis with Classical Petri nets, CPN tools is more generic but therefore also a bit more difficult to use.

• Exercises

- 1.1. Getting acquainted with CPN tools
- 1.2. The assembly line
- 1.3. Advanced features : is an optional exercise
- 1.4. Running case